# STEP-BY-STEP ADMISSIONS ONLINE APPLICATION USER GUIDE FOR PARENTS (FRONT-END)

**2026** LEARNER ADMISSIONS APPLICATION PROCESS









# LEGISLATIVE FRAMEWORK

In terms of Section 9 of NEPA the Admission Policy of a Public School and the administration of admissions by an Education Department must not unfairly discriminate in any way against an applicant for admission.

#### Section 34 provides the preference order of admissions as:

- (i) Learners whose parents live in the feeder area in their own or employers' domicile
- (ii) Learners whose parents work address is in the feeder area

The Provincial Admissions Regulations, General Notice No. 4138 of 2001, as amended provides that the learner placement be prioritised as follows:

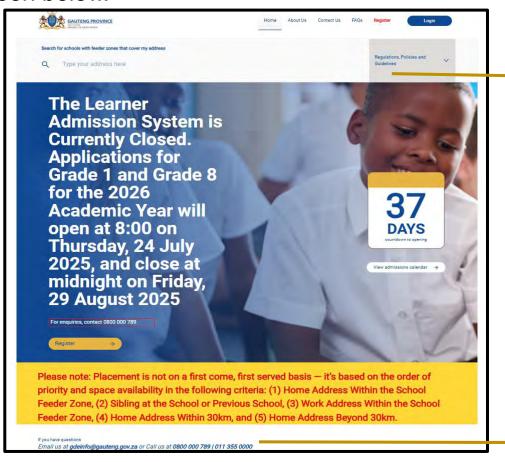
- 1. Applicant learner's place of residence is closest to the school within the feeder zone
- 2. The applicant learner has a sibling attending the school;
- 3. The place of employment of at least one of the applicant learner's parents is within the feeder zone of the school;
- 4. The applicant learner's place of residence is within a 30-kilometre radius of the school; or
- 5. The applicant learner's place of residence is beyond a 30-kilometre radius of the school





## **ACCESSING THE PORTAL**

To access the GDE Admissions Online Application System for Grade 1 and Grade 8 learners, enter the following URL on any web browser <a href="https://www.gdeadmissions.gov.za">www.gdeadmissions.gov.za</a>. You will then be directed to the screen below.



Click here to view Admission Regulations, Policies and Guidelines

For any application questions and assistance, the Helpdesk can be contacted by email or telephone.





# **GENERAL LANDING PAGE**



# On the landing page the following items are loaded:

#### 1. General

- Admission Phases
- Terms and Conditions
- News & Announcements
- FAQs

# 2. Regulations, Policies and Guidelines

- Admission Regulations
- Admissions Management Plan 2021
- School Feeder Zone Policy
- South African Schools Act,84 of 1996 (SASA)

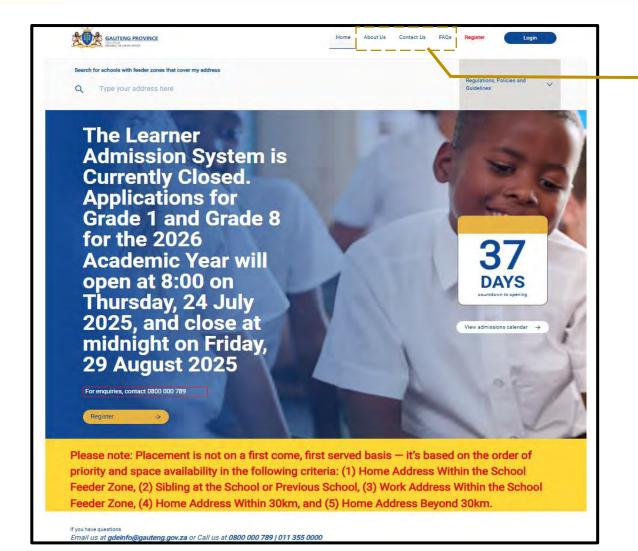
#### 3. Contact us:

- Provides contact details of the Department of Education
  - Head Office
  - District Offices
    - Decentralized Walk-in Centres





### **MENU ITEMS**



#### The Menu tab includes:

- The About Us page provides critical GDE Vision and Mission statements
- The Contact Us page provides access to Head-Office and District physical addresses and contact person details
- The FAQs section provides a list of Frequently Asked Questions and Responses.





# **REGISTRATION & APPLICATION – WIZARD FLOW**

#### The 2026 Admission Online Application Process is divided into the 5 Steps describes below:

# Step 1: Parent Registration

- This Step allows Parents to register an Account to access the Applications portal
- The Parent will be expected to complete his / her Personal details and create a Password
- Once this step is submitted the parent will receive a 6-digit OTP (One Time Password) and if completed correctly you may proceed to accept the Terms and Conditions

#### Step 2: Address Details

- This Step allows the Parent to search and submit the Addresses to be used for the processing of their Application.
- The Parent will be expected to provide a Home Address and Work Address (Where applicable)
- Once this step is submitted, the parent will be able to proceed to Step3: Learner Registration

# Step 3: Learner Registration

- This Step allows the Parents to register the child's details for application
- The Parent will be expected to complete the child's personal details
- Once this step is submitted the Parent will be directed to Step 4: Apply to Schools

# Step 4: Apply to Schools

- This Step allows the Parent to Apply to schools
- The Parent will be expected to select an application option type and select schools based on the options provided
- Once the preferred application option and schools are selected, the Parent can submit the application and / or:
- 1. Apply to more schools:
- 2. Register more learners
- 3. Continue to Step5: Documents

# Step 5: Documents

- This Step allows the Parent to upload their documents electronically on the System.
- They will be expected to upload their documents and documents for each child and school applied for.
- The Parent still has the option to submit their documents directly to the School.
- Once this step is completed, the Parent can go back to the Dashboard and access Step 3, 4 or 5 of the Wizard Flow from there at any point.

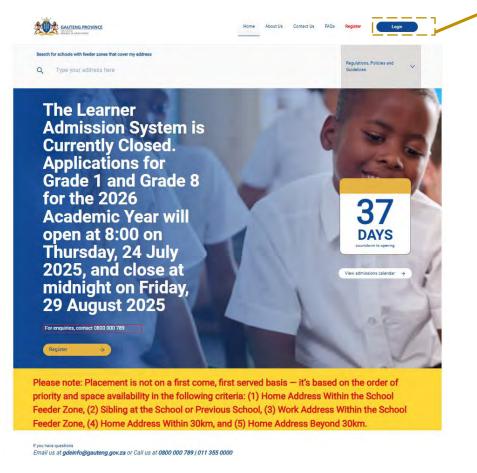




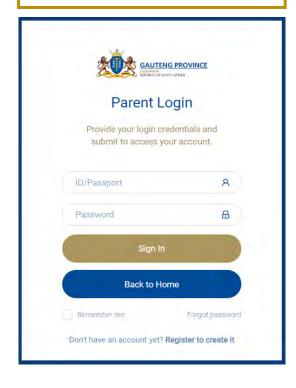
### LOGIN / REGISTER

1. To begin the Application process, the Parent can "Register" an account by clicking on the Register

option on the landing page:



If you have already registered an account on the Portal, you can select the Login option to complete your details as illustrated below:







#### **STEP 1: PARENT REGISTRATION**

#### 2. Complete the POPIA disclaimer

# POPIA Disclaimer 1. The Gauteng Department of Education is a responsible entity for processing of personal information (such as name, surname, ID number and location data) requested from the data subjects (parents and learners) in discharging its constitutional obligation which is to provide basic education. 2. The personal information will be collected and be used for the purpose for which it was collected. The Department reaffirms its commitment to data subject that the information will not be shared with any third party without the consent of the data subject. 3. The personal information submitted by the data subject will be processed lawfully and in a reasonable manner that does not infringe on the privacy of the data subject. 4. The Department will use personal information of a data subject which is in the Department's possession at the Schools, District Offices, and Head Office to provide education which includes but is not limited to planning, enrolment, registration, assessment and any other educational programmes of learners. 5. The Department will take reasonably practicable steps to ensure that the personal information is complete, accurate, not misleading, and updated where necessary. The Department will comply with the purpose for which personal information is collected or further processed. | I have read and understand the content of the disclaimer

Users first need to agree to the POPIA terms before they can proceed to parent/Guardian registration

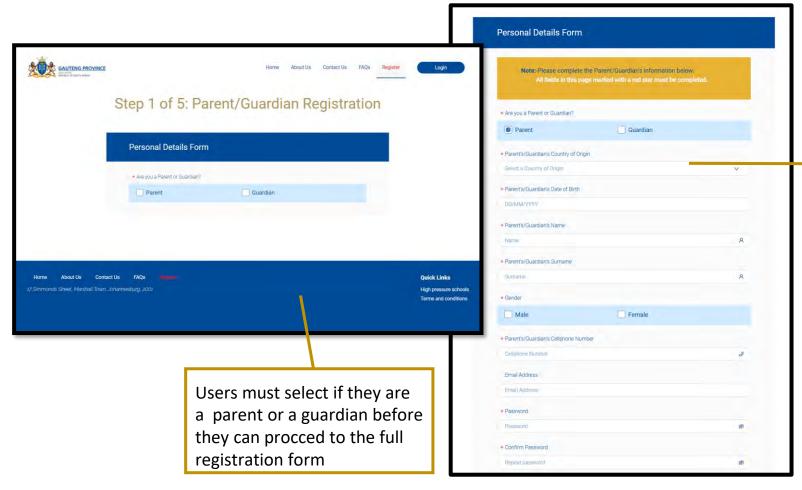
- Read through the Terms and Conditions
- Select the "I have read and understand the content of the disclaimer" box
- Click Continue to proceed to Step 1 of 5:
   Parent/Guardian
   Registration





### **STEP 1: PARENT REGISTRATION**

3. Complete the Parent Registration form with your personal details: Country of Origin and Document Status



#### **Country of Origin**

Select your country of origin from this dropdown list.

If you select South Africa, from the drop-down list then you need to select the Document combination that is applicable.

Non-South African Applicants will have the following options of registering in the immigration status:

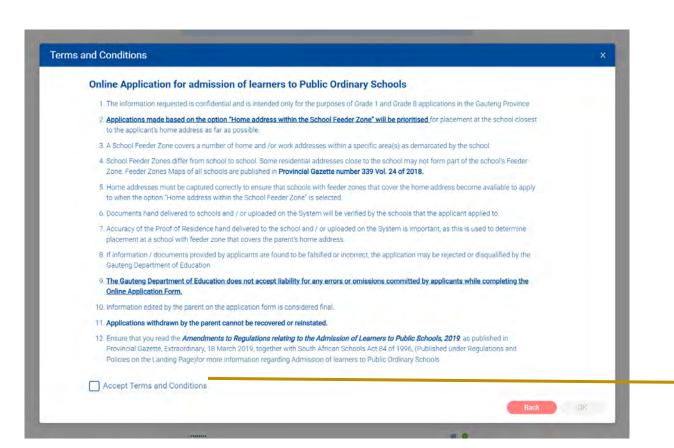
- Permanent Residence Permit,
- · Study Permit,
- Asylum Seeker Permit,
- Work Permit,
- Refugee Permit,
- No document





#### **STEP 1: PARENT REGISTRATION**

#### 4. Accept Terms and Conditions



User will see the Terms & Conditions dialogue.

- Read through the Terms and Conditions
- Select the "Accept Terms and Conditions" box
- Click OK to proceed to theStep 2 of 5: Address Details





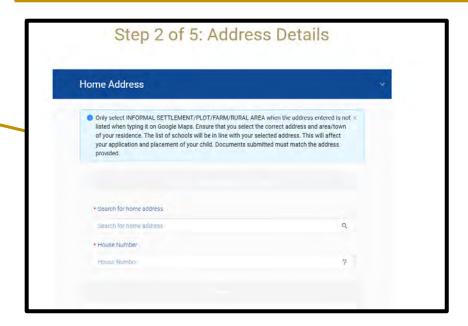
# **STEP 2: ADDRESS DETAILS**

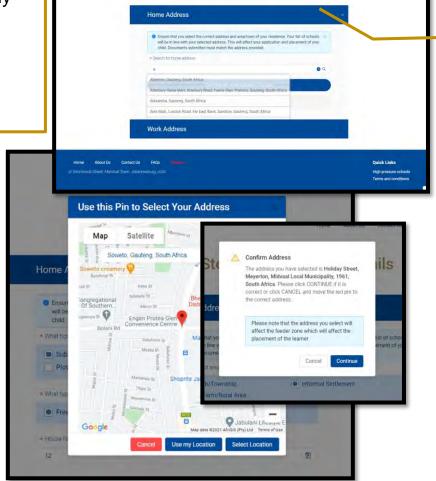
GAUTENG PROVINCE

**5.** Complete the Home Address details

The open search field has no address filters and so any address details can be typed. Please ensure that you:

- Spell the address details (street name and area) correctly
- Provide the correct house number
- Use the official address





Step 2 of 5: Address Details

#### Cannot find your address?

Should you not be able to locate your address Click the "Can't find home address? Click here" option for a more filtered, advanced search.

As a final action of Home address completion, in more remote options, you will need to click on "Select address from map to proceed"

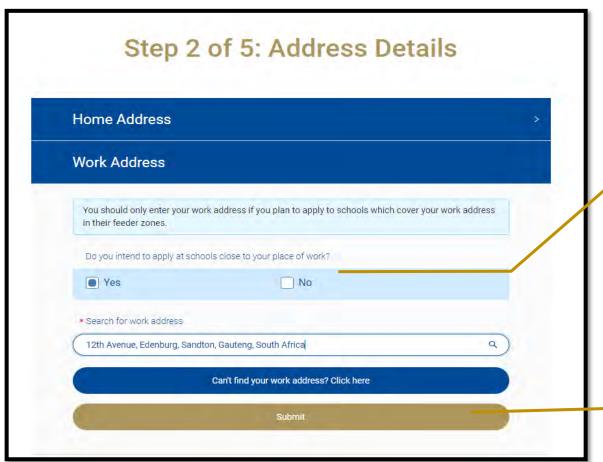
You can move the pin to a more accurate point on the map or use the option "Use My Location" Once satisfied, click "Select location". A confirmation message will appear with the select address. If it is correct click continue and then submit.





# **STEP 2: ADDRESS DETAILS**

#### **6.** Complete the Work Address details



Complete your Work Address details (ONLY if you are going to use the Work Address Application Option to apply to a school)

- Note: Select Yes if you intend to apply at schools close to your place of work
- There is also a Can't find Address search option for the Work Address

 Click the submit button to proceed to Learner Registration





# **STEP 3: Learner REGISTRATION**

#### **7**. Complete the POPIA disclaimer

#### **POPIA Disclaimer**

- 1. The Gauteng Department of Education is a responsible entity for processing of personal information (such as name, surname, ID number and location data) requested from the data subjects (parents and learners) in discharging its constitutional obligation which is to provide basic education.
- The personal information will be collected and be used for the purpose for which it was collected. The Department reaffirms its commitment to data subject that the information will not be shared with any third party without the consent of the data subject.
- 3. The personal information submitted by the data subject will be processed lawfully and in a reasonable manner that does not infringe on the privacy of the data subject.
- 4. The Department will use personal information of a data subject which is in the Department's possession at the Schools, District Offices, and Head Office to provide education which includes but is not limited to planning, enrolment, registration, assessment and any other educational programmes of learners.
- 5. The Department will take reasonably practicable steps to ensure that the personal information is complete, accurate, not misleading, and updated where necessary. The Department will comply with the purpose for which personal information is collected or further processed.
- I have read and understand the content of the disclaimer

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Users then need to agree to the POPIA terms before they can proceed to the Learner registration

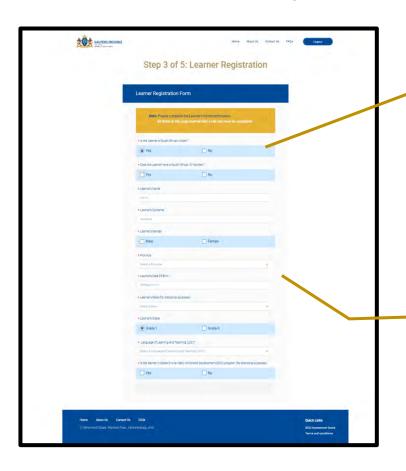
- Read through the Terms and Conditions
- Select the "I have read and understand the content of the disclaimer" box
- Click Continue to proceed to Step 1 of 5: Learners Registration





# **STEP 3: LEARNER REGISTRATION**

#### 7. Complete the Learners Registration



The learner's age for Grade 1 applicants should be a minimum age of 5 turning 6 by June 30 and maximum of 9 years old.

For Grade 8 applicants it should be a minimum age of 11 and maximum age of 13.

The learner's Date of Birth should be filled with dates that reflect the above age requirements.

#### **Learners Country of Origin**

Select Yes if the learner is a South African citizen. Select No if the learner is not a south African Citizen and select the Document combination that is applicable.

Non-South African learners will have the option of registering by using the applicable alternative identification option from the list below:

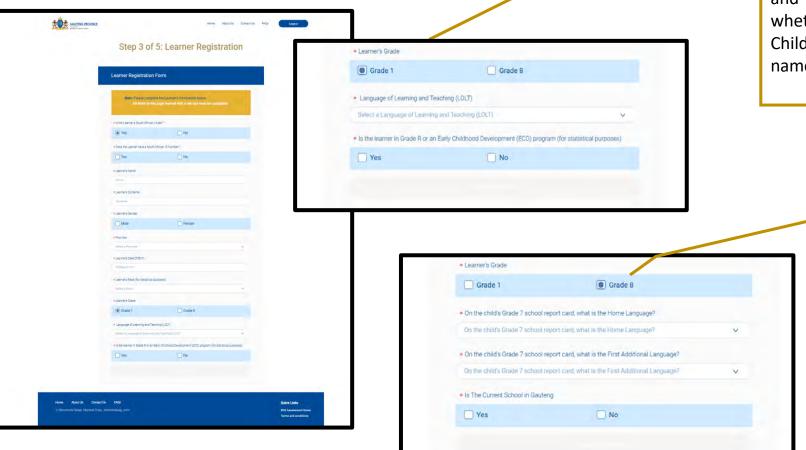
- Permanent Residence Permit,
- Study Permit,
- Asylum Seeker Permit,
- Work Permit,
- Refugee Permit,
- No document





### **STEP 3: LEARNER REGISTRATION**

8. Complete Learner Registration Details



**Grade 1:** If you select the **Grade 1** option, you will need to specify the learners Language of Learning and Teaching (LOLT). You also need to specify whether the learner is in Grade R or in an Early Childhood Development Programme and the name and location of the Institution.

Grade 8: If you select the Grade 8 option, you will need to specify what the learner's Home language and First additional Languages were on their Grade 7 report card. You will also need to specify whether the learner is currently in school and if the school is private or public school.

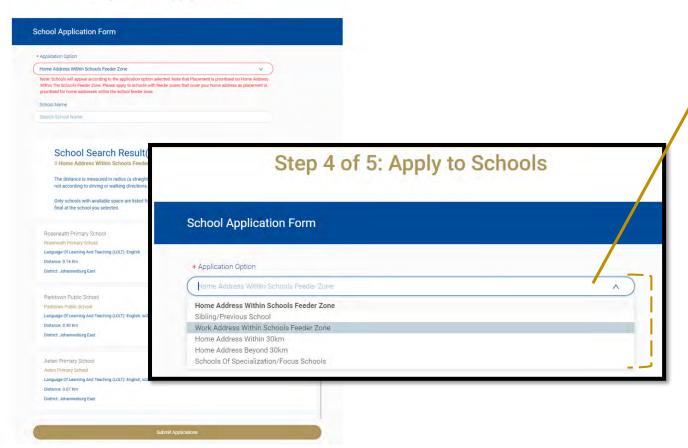
Once all fields are complete click the Apply to Schools button.





9. School Application Option: Home Address within Feeder Zone

Step 4 of 5: Apply to Schools



Selecting the Apply to Schools button will direct you to the **School Application** Form.

These are the six (6) Application Options in the Drop-down list:

- 1. Home Address within the Schools Feeder Zone
- 2. Sibling / Previous Schools
- 3. Work Address within Schools Feeder Zone
- 4. Home Address within 30km radius
- 5. Home Address Beyond 30km radius
- 6. Schools of Specialization / Focus Schools (This option will only show if the leaner is applying to Grade 8 and will not show if the learner is applying to Grade 1)

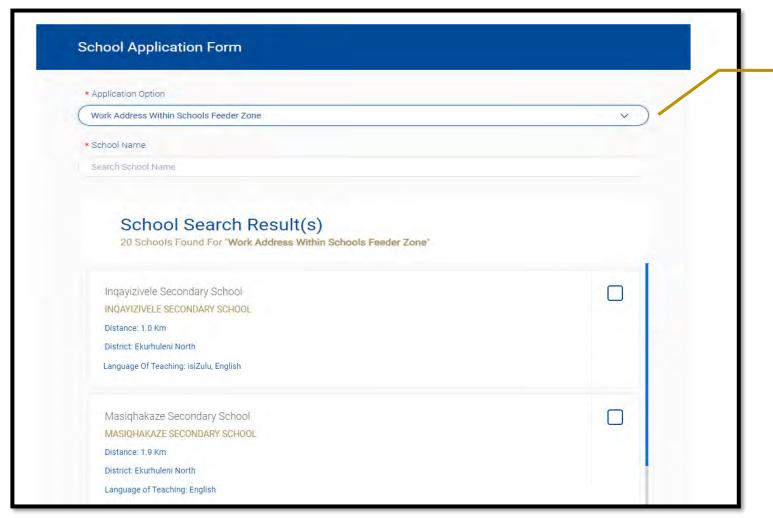
Note that Placement is prioritized on Home Address within School Feeder Zone

You can select a maximum of 3 Schools at the same time when using the *Home* Application Option





10. Application Option: Work Address within School Feeder Zone



The Work Address within Schools Feeder Zone application option:

- Applies to applications made to schools close to your (the parent's) place of work.
- This means that a work address would have been included in the Parent Registration or it was added while editing the parent profile

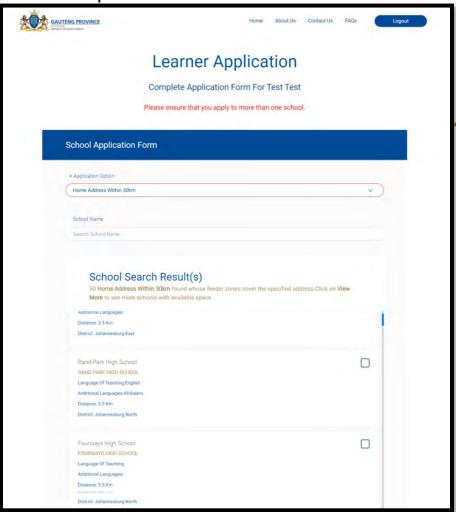
You can only select one (1) School at a time for the Work Address within Schools Feeder Zone application option.

Once all fields are completed correctly, click **Submit Applications** to complete the Learner Application





11. Application Option: Home Address within 30km



The **Home Address within 30km** application option:

 You can use the Home Address within 30km Application option to apply to a school with a feeder zone that does not cover your home address, but is within 30 km radius

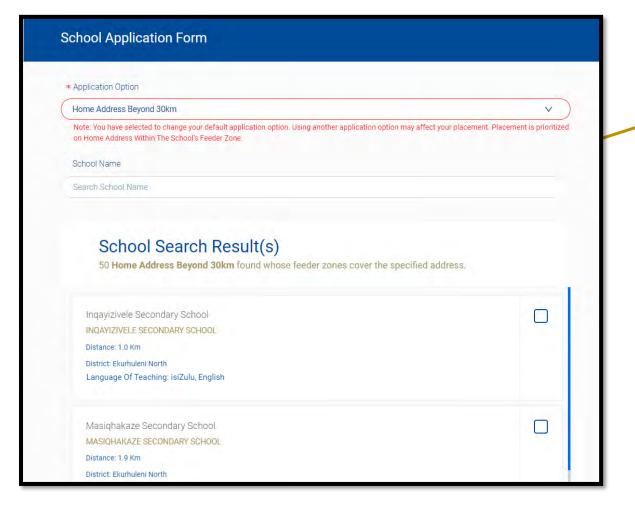
You can only select one (1) School at a time for the Home Address within 30km application option.

Note: if the school selected under this application option is within the school feeder zone, the application status will automatically be upgraded to home address within school feeder zone.





#### **12.** Application Option: Home Address beyond 30km



The **Home Address beyond 30km** application option:

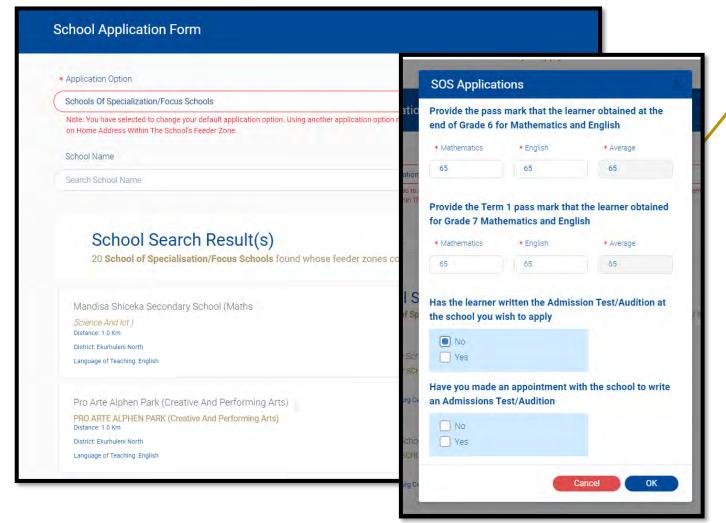
 You can use the Home Address beyond 30km Application option to apply to a school with a feeder zone that does not cover your home address, but is beyond 30 km radius

You can only select one (1) school at a time for the Home Address beyond 30km application option.





13. Application Option: Schools of Specialization/Focus Schools



The Schools of Specialization / Focus Schools application option:

4 screening questions will need to be answered before selecting the school of specialization you would like to apply to.

You can only select one (1) School of Specialization/Focus Schools at a time.

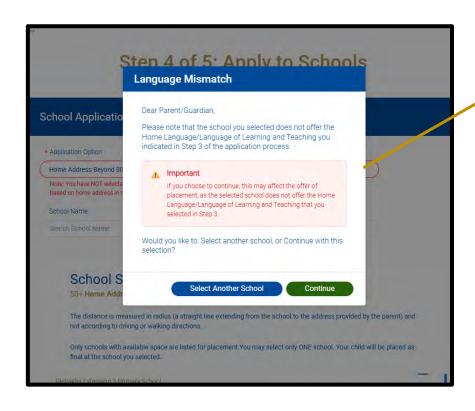
Once all fields are completed correctly, click **Apply** to complete the Learner Application.

Contact the School of Specialization /
Focus Schools to enquire about the
dates for the Admissions Tests /
Auditions





#### **14.** Language Mismatch Alert



Upon clicking the Submit Applications button, if you see the Language Mismatch Alert pop-up, this means the school you selected does not offer the Home Language/Language of Learning and Teaching you indicated in Step 3 of the application process.

You have two options:

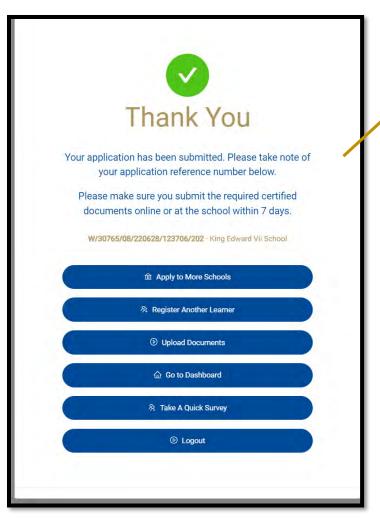
- Select another school this will direct you back to the list of schools to allow selection of a school that offers your language specified at registration, or
- Continue with the application process to the current school which will allow the application to be submitted to the school.





# THANK YOU CONFIRMATION

#### **15.** Submission Confirmation Message



Upon successful submission, a **Thank You** confirmation note is displayed with the Reference No. for the learner's application. **This does not mean your application is successful. It only confirms that your application has been submitted.** 

The Parent has the option to:

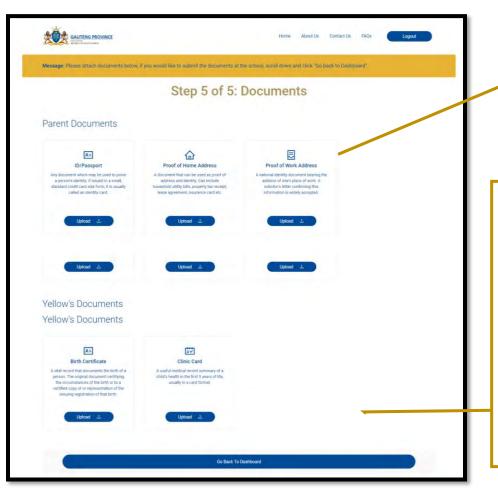
- Apply to more schools
- Register more learners
- Continue to Dashboard
- Continue to Upload Documents
- Take a quick survey
- Logout
- Note: You can apply to a maximum of 5 schools for one learner
- Note: You are able to edit your details at any point during the Application phase
- 1 or 2 parents can apply for the same learner to a maximum of 5 schools collectively





# **STEP 5: DOCUMENTS**

16. Uploading and Replacing documents for submission



#### <u>Document Quality</u> <u>Checklist - Check Before</u> <u>Uploading</u>

- ✓ All Text is clearly readable
- ✓ Follows appropriate file format (PDF, JPG, PNG)
- All four corners of document are visible

Document uploads is applicable to the Parent's Application option type and learner Grade can be uploaded onto the System using the "upload" function.

**Note:** Parents may submit hard copies of documents to all the schools applied to.

- ID/Passport/Refugee Permit/
  Asylum Seeker Permit/ Permanent
  Residence Permit/Study Permit
- SA Birth Certificate
- Proof-of-Home Address
- Proof of Work Address
- Latest School Report,
- Clinic/Vaccination/Immunisation card

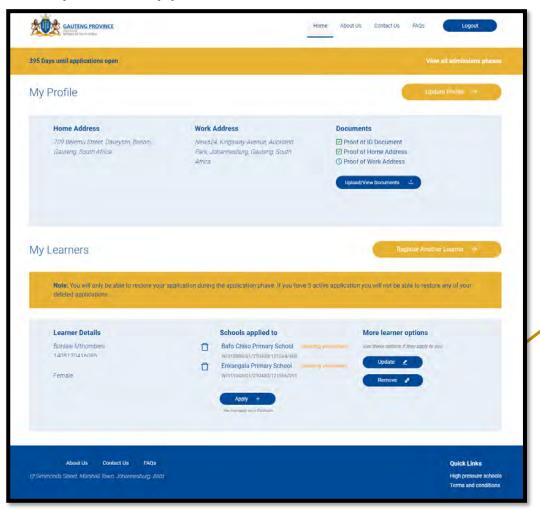
Note: Documents must be submitted within 7 school days after applying





# **APPLICATION PROFILE PAGE**

#### 17. Updated Application Information



Once the Learner(s) application(s) are submitted they will reflect accordingly under the "My Learners" profile.

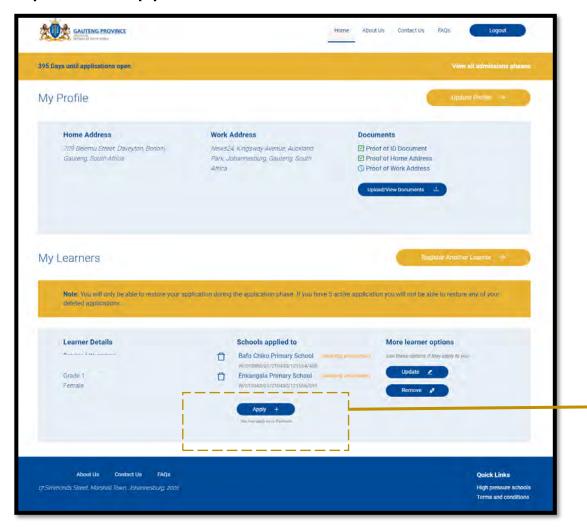
Document statuses will only apply once documents are submitted and verified





# **APPLICATION PROFILE PAGE**

#### 18. Updated Application Information



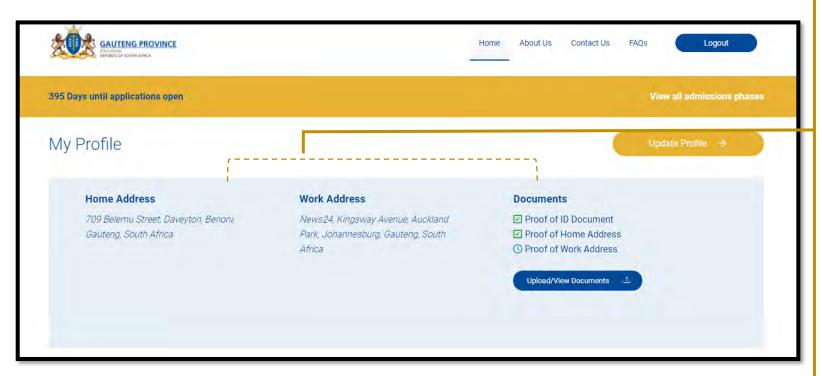
Select Apply if you would like to continue to submit new applications.





# PARENT DASHBOARD

#### 19. My Profile and My Learners



The Application Profile page has **a "My Profile"** section providing:

- The Home Address Details as captured in Registration and the Work Address if the work address is provided.
- Access to document uploads applicable to the Application type completed.

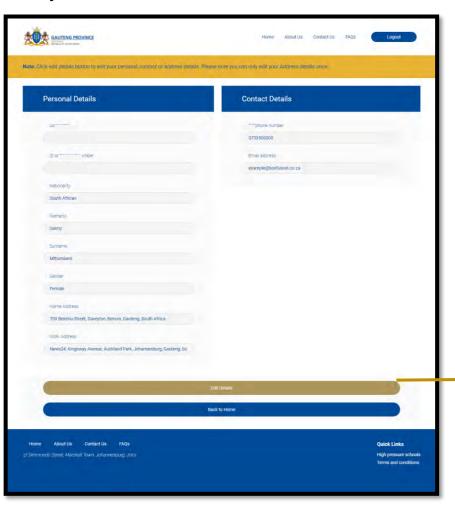
The "My Learners" section provides a summary of learner details as registered as well as the option to apply to schools





# PARENT DASHBOARD

#### **20.** View your Profile Details



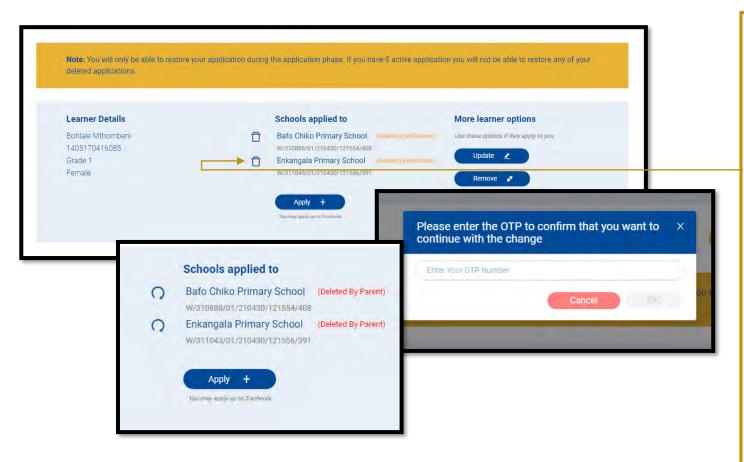
#### **Parent Profile:**

- The Parent Registration details can also be viewed from the Parent Dashboard
- Note: The Address details can only be edited once during the Application period.
- If the parent edits their personal details, all details on the parent portal will be completely deleted and the parent will have to reregister and reapply.





## **DELETING AND RESTORING APPLICATIONS**



#### **Delete Application(s)**

#### Applications are deleted in 2 ways:

- If a parent edits/updates the application details;
- If the parent clicks the bin next to the school name that they no longer wish to continue applying to

During this stage the parent will be asked to provide an OTP to verify the change and the status of the application will be updated to "Deleted by parent."

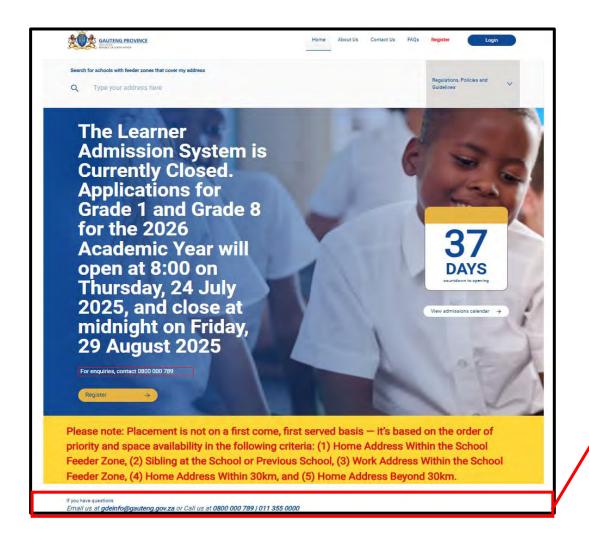
#### Restore Deleted Application(s)

If the parent decides that the deleted application was a mistake, they have the option to **Restore that application** by clicking the **Restore** button. This will require the parent to confirm the restoration of the application through an OTP





# **CONTACT SUPPORT**



# Contact the Helpdesk and Support Team:

Email: gdeinfo@gauteng.gov.za

Support No: 0800 000 789

011 355 0000

For District Contact details, click on Contact Us

Alternatively, access the chat support on the website.



number



# **ADMISSIONS PROCESS SUMMARY**

		Schools, District, Head Office		
Registration and Application	Verification of Documents	Vaiting Preparation and Verification	Placement	
Parent registers parent and learner/s details  Parent selects learner  Parent selects application option  Parent selects school from dropdown  Parent submits application	<ul> <li>Schools view applications</li> <li>Schools receive and verify documents</li> <li>Schools update document status</li> <li>Schools school submit Waiting list</li> </ul>	<ul> <li>Districts view and QA school Waiting list</li> <li>Districts verify by approving/ disapproving applications</li> <li>District return School Waiting lists to schools</li> </ul>	<ul> <li>Approved Placement list is returned on school view</li> <li>Placement offers released</li> <li>Parents accept offers within 7 days</li> <li>Parent forfeit offers not accepted within 7 days</li> </ul>	





# Thank you